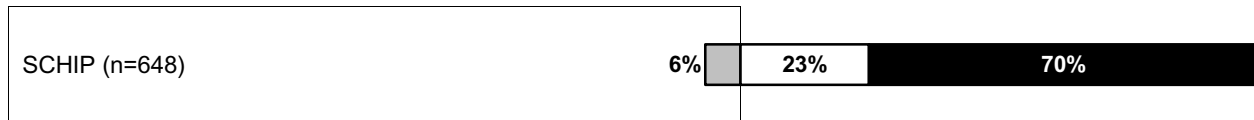


# State Children's Health Insurance Program CAHPS® Questions Composite and Questions

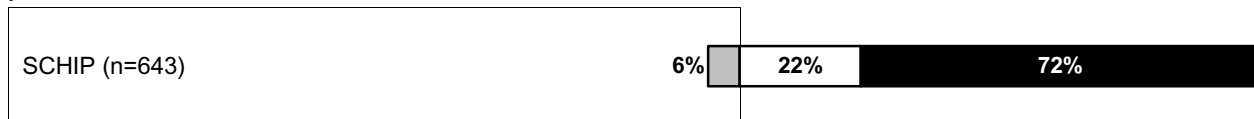
## How Well Doctors Communicate

This chart summarizes the responses to survey questions 31, 33, 34, and 38 contained in the composite, "How Well Doctors Communicate." Individual question-level responses immediately follow.

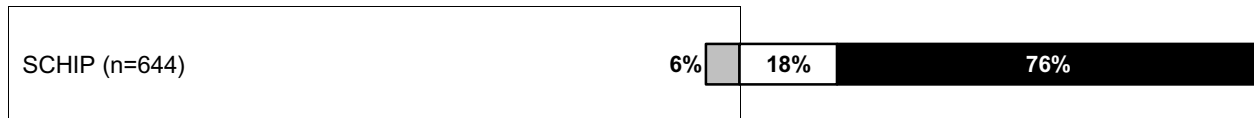
### Composite



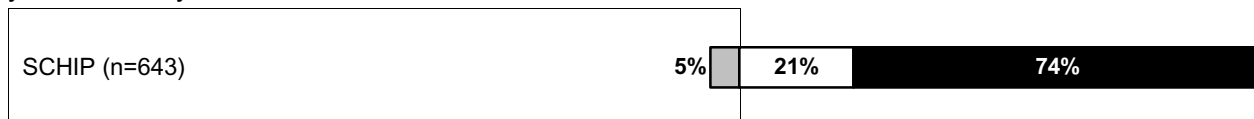
Q31. "In the last 6 months, how often did your child's doctors or other health providers listen carefully to you?"



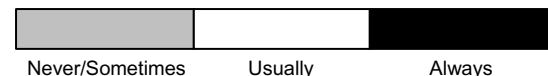
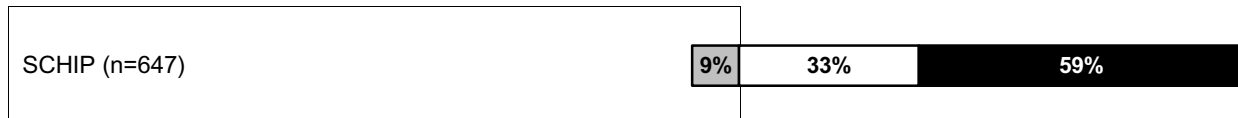
Q33. "In the last 6 months, how often did your child's doctors or other health providers explain things in a way you could understand?"



Q34. "In the last 6 months, how often did your child's doctors or other health providers show respect for what you had to say?"



Q38. "In the last 6 months, how often did doctors or other health providers spend enough time with your child?"



NOTE: Results presented in this report are based on the 2004 "Survey About Your Child's Health Care" CAHPS® Survey sponsored by the Washington State Medical Assistance Administration. To guard against inappropriate interpretation, scores are not displayed if there were fewer than 85 responses for a single survey item. The bar graphs show the unadjusted proportions for each response category. Stars are not presented because there is no comparison group. Due to rounding, some bars may not add up to 100%. Request "Detailed Methodology" for additional information.